



Privacy and Terms

Privacy Statement

The Willow Treatment and Recovery Center is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the The Willow Treatment and Recovery Center Web site and governs data collection and usage. By using the The Willow Treatment and Recovery Center website, you consent to the data practices described in this statement.

Collection of your Personal Information

The Willow Treatment and Recovery Center collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. The Willow Treatment and Recovery Center also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by The Willow Treatment and Recovery Center. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by The Willow Treatment and Recovery Center for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the The Willow Treatment and Recovery Center Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through The Willow Treatment and Recovery Center public message boards, this information may be collected and used by others. Note: The Willow Treatment and Recovery Center does not read any of your private online communications.

The Willow Treatment and Recovery Center encourages you to review the privacy statements of Web sites you choose to link to from The Willow Treatment and Recovery Center so that you can understand how those Web sites collect, use and share your information. The Willow Treatment and Recovery Center is not responsible for the privacy statements or other content on Web sites outside of the The Willow Treatment and Recovery Center and The Willow Treatment

and Recovery Center family of Web sites.

Use of your Personal Information

The Willow Treatment and Recovery Center collects and uses your personal information to operate the The Willow Treatment and Recovery Center Web site and deliver the services you have requested. The Willow Treatment and Recovery Center also uses your personally identifiable information to inform you of other products or services available from The Willow Treatment and Recovery Center and its affiliates. The Willow Treatment and Recovery Center may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The Willow Treatment and Recovery Center does not sell, rent or lease its customer lists to third parties. The Willow Treatment and Recovery Center may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, The Willow Treatment and Recovery Center may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to The Willow Treatment and Recovery Center, and they are required to maintain the confidentiality of your information.

The Willow Treatment and Recovery Center does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

The Willow Treatment and Recovery Center keeps track of the Web sites and pages our customers visit within The Willow Treatment and Recovery Center, in order to determine what The Willow Treatment and Recovery Center services are the most popular. This data is used to deliver customized content and advertising within The Willow Treatment and Recovery Center to customers whose behavior indicates that they are interested in a particular subject area.

The Willow Treatment and Recovery Center Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on The Willow Treatment and Recovery Center or the site; (b) protect and defend the rights or property of The Willow Treatment and Recovery Center; and, (c) act under exigent circumstances to protect the personal safety of users of The Willow Treatment and Recovery Center, or the public.

Use of Cookies

The The Willow Treatment and Recovery Center Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize The Willow Treatment and Recovery Center pages, or register with The Willow Treatment and Recovery Center site or services, a cookie helps The Willow Treatment and Recovery Center to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same The Willow Treatment and Recovery Center Web site, the information you previously provided can be retrieved, so you can easily use the The Willow Treatment and Recovery Center features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the The Willow Treatment and Recovery Center services or Web sites you visit.

Security of your Personal Information

The Willow Treatment and Recovery Center secures your personal information from unauthorized access, use or disclosure. The Willow Treatment and Recovery Center secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

The Willow Treatment and Recovery Center will occasionally update this Statement of Privacy to reflect company and customer feedback. The Willow Treatment and Recovery Center encourages you to periodically review this Statement to be informed of how The Willow Treatment and Recovery Center is protecting your information.

Contact Information

The Willow Treatment and Recovery Center welcomes your comments regarding this Statement of Privacy. If you believe that The Willow Treatment and Recovery Center has not adhered to this Statement, please contact The Willow Treatment and Recovery Center at aenglish@thewillowcenter.com. We will use commercially reasonable efforts to promptly determine and remedy the problem.

Terms of Use

AGREEMENT BETWEEN USER AND The Willow Treatment and Recovery Center

The The Willow Treatment and Recovery Center Web Site is comprised of various Web pages operated by The Willow Treatment and Recovery Center.

The The Willow Treatment and Recovery Center Web Site is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of the The Willow Treatment and Recovery Center Web Site constitutes your agreement to all such terms, conditions, and notices.

MODIFICATION OF THESE TERMS OF USE

The Willow Treatment and Recovery Center reserves the right to change the terms, conditions, and notices under which the The Willow Treatment and Recovery Center Web Site is offered, including but not limited to the charges associated with the use of the The Willow Treatment and Recovery Center Web Site.

LINKS TO THIRD PARTY SITES

The The Willow Treatment and Recovery Center Web Site may contain links to other Web Sites ("Linked Sites"). The Linked Sites are not under the control of The Willow Treatment and Recovery Center and The Willow Treatment and Recovery Center is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. The Willow Treatment and Recovery Center is not responsible for webcasting or any other form of transmission received from any Linked Site. The Willow Treatment and Recovery Center is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by The Willow Treatment and Recovery Center of the site or any association with its operators.

NO UNLAWFUL OR PROHIBITED USE

As a condition of your use of the The Willow Treatment and Recovery Center Web Site, you warrant to The Willow Treatment and Recovery Center that you will not use the The Willow Treatment and Recovery Center Web Site for any purpose that is unlawful or prohibited by these terms, conditions, and notices. You may not use the The Willow Treatment and Recovery Center Web Site in any manner which could damage, disable, overburden, or impair the The Willow Treatment and Recovery Center Web Site or interfere with any other party's use and enjoyment of the The Willow Treatment and Recovery Center Web Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the The Willow Treatment and Recovery Center Web Sites.

USE OF COMMUNICATION SERVICES

The The Willow Treatment and Recovery Center Web Site may contain bulletin board services, chat areas, news groups, forums, communities, personal web pages, calendars, and/or other message or communication facilities designed to enable you to communicate with the public at large or with a group (collectively, "Communication Services"), you agree to use the Communication Services only to post, send and receive messages and material that are proper and related to the particular Communication Service. By way of example, and not as a limitation, you agree that when using a Communication Service, you will not:

- Defame, abuse, harass, stalk, threaten or otherwise violate the legal rights (such as rights of privacy and publicity) of others.
- Publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information.
- Upload files that contain software or other material protected by intellectual property laws (or by rights of privacy or publicity) unless you own or control the rights thereto or have received all necessary consents.
- Upload files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of another's computer.
- Advertise or offer to sell or buy any goods or services for any business purpose, unless such Communication Service specifically allows such messages.
- Conduct or forward surveys, contests, pyramid schemes or chain letters.
- Download any file posted by another user of a Communication Service that you know, or reasonably should know, cannot be legally distributed in such manner.
- Falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded.
- Restrict or inhibit any other user from using and enjoying the Communication Services.
- Violate any code of conduct or other guidelines which may be applicable for any particular Communication Service.
- Harvest or otherwise collect information about others, including e-mail addresses, without their consent.
- Violate any applicable laws or regulations.

The Willow Treatment and Recovery Center has no obligation to monitor the Communication Services. However, The Willow Treatment and Recovery Center reserves the right to review materials posted to a Communication Service and to remove any materials in its sole discretion. The Willow Treatment and Recovery Center reserves the right to terminate your access to any or all of the Communication Services at any time without notice for any reason whatsoever.

The Willow Treatment and Recovery Center reserves the right at all times to disclose any information as necessary to satisfy any applicable law, regulation, legal process or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, in The Willow Treatment and Recovery Center's sole discretion.

Always use caution when giving out any personally identifying information about yourself or your children in any Communication Service. The Willow Treatment and Recovery Center does not control or endorse the content, messages or information found in any Communication Service and, therefore, The Willow Treatment and Recovery Center specifically disclaims any liability with regard to the Communication Services and any actions resulting from your participation in any Communication Service. Managers and hosts are not authorized The Willow Treatment and Recovery Center spokespersons, and their views do not necessarily reflect those of The Willow Treatment and Recovery Center.

Materials uploaded to a Communication Service may be subject to posted limitations on usage, reproduction and/or dissemination. You are responsible for adhering to such limitations if you download the materials.

MATERIALS PROVIDED TO The Willow Treatment and Recovery Center OR POSTED AT ANY The Willow Treatment and Recovery Center WEB SITE

The Willow Treatment and Recovery Center does not claim ownership of the materials you provide to The Willow Treatment and Recovery Center (including feedback and suggestions) or post, upload, input or submit to any The Willow Treatment and Recovery Center Web Site or its associated services (collectively "Submissions"). However, by posting, uploading, inputting, providing or submitting your Submission you are granting The Willow Treatment and Recovery Center, its affiliated companies and necessary sublicensees permission to use your Submission in connection with the operation of their Internet businesses including, without limitation, the rights to: copy, distribute, transmit, publicly display, publicly perform, reproduce, edit, translate and reformat your Submission; and to publish your name in connection with your Submission.

No compensation will be paid with respect to the use of your Submission, as provided herein. The Willow Treatment and Recovery Center is under no obligation to post or use any Submission you may provide and may remove any Submission at any time in The Willow Treatment and Recovery Center's sole discretion.

By posting, uploading, inputting, providing or submitting your Submission you warrant and represent that you own or otherwise control all of the rights to your Submission as described in this section including, without limitation, all the rights necessary for you to provide, post, upload, input or submit the Submissions.

LIABILITY DISCLAIMER

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE The Willow Treatment and Recovery Center WEB SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. The Willow Treatment and Recovery Center AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE The Willow Treatment and Recovery Center WEB SITE AT ANY TIME. ADVICE RECEIVED VIA THE The Willow Treatment and Recovery Center WEB SITE SHOULD NOT BE RELIED UPON FOR PERSONAL, MEDICAL, LEGAL OR FINANCIAL DECISIONS AND YOU SHOULD CONSULT AN APPROPRIATE PROFESSIONAL FOR SPECIFIC ADVICE TAILORED TO YOUR SITUATION.

The Willow Treatment and Recovery Center AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS CONTAINED ON THE The Willow Treatment and Recovery Center WEB SITE FOR ANY PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. The Willow Treatment and Recovery Center AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL The Willow Treatment and Recovery Center AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE The Willow Treatment and Recovery Center WEB SITE, WITH THE DELAY OR INABILITY TO USE THE The Willow Treatment and Recovery Center WEB SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE The Willow Treatment and Recovery Center WEB SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE The Willow Treatment and Recovery Center WEB SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF The Willow Treatment and Recovery Center OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE The Willow Treatment and Recovery Center WEB SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE The Willow Treatment and Recovery Center WEB SITE.

SERVICE CONTACT : sam@bonsett.com

TERMINATION/ACCESS RESTRICTION

The Willow Treatment and Recovery Center reserves the right, in its sole discretion, to terminate your access to the The Willow Treatment and Recovery Center Web Site and the related services or any portion thereof at any time, without notice. GENERAL To the maximum extent permitted by law, this agreement is governed by the laws of the State of Washington, U.S.A. and you hereby consent to the exclusive jurisdiction and venue of courts in San Mateo County, California, U.S.A. in all disputes arising out of or relating to the use of the The Willow Treatment and Recovery Center Web Site. Use of the The Willow Treatment and Recovery Center Web Site is unauthorized in any jurisdiction that does not give effect to all provisions of these terms and conditions, including without limitation this paragraph. You agree that no joint venture, partnership, employment, or agency relationship exists between you and The Willow Treatment and Recovery Center as a result of this agreement or use of the The Willow Treatment and Recovery Center Web Site. The Willow Treatment and Recovery Center's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of The Willow Treatment and Recovery Center's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the The Willow Treatment and Recovery Center Web Site or information provided to or gathered by The Willow Treatment and Recovery Center with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect. Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and The Willow Treatment and Recovery Center with respect to the The Willow Treatment and Recovery Center Web Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and The Willow Treatment and Recovery Center with respect to the The Willow Treatment and Recovery Center Web Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be drawn up in English.

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Pursuant to Title 17, United States Code, Section 512(c)(2), notifications of claimed copyright infringement under United States copyright law should be sent to Service Provider's Designated Agent. ALL INQUIRIES NOT RELEVANT TO THE FOLLOWING PROCEDURE WILL RECEIVE NO RESPONSE. See Notice and Procedure for Making Claims of Copyright Infringement.